Q18. Which of the following best describes your current situation? PLEASE MARK ONE BOX ONLY e.g. ☐
☐ Working full-time (30+ hours a week)
☒ Working part time (less than 30 hours a week)
☐ On government work training programme
☐ Housewife/husband full-time in the home
☐ Retired – company/personal pension
☐ Retired – state pension only
☐ Temporarily unable to work (e.g. ill)
☐ Permanently unable to work (due to illness/disability)
☐ Unemployed – 6 months or more
☐ Unemployed – less than 6 months

FOR AN ANSWER ON THE LEFT, NOW GO TO Q19

In relation to your current main job or (if you are not working now) to your last main job, please answer the following questions:

Q19. Do (did) you work as an employee or are (were) you self-employed?
☐ Employee PLEASE GO TO Q20
☐ Self-employed with employees PLEASE GO TO Q20
☐ Self-employed / freelance without employees PLEASE GO TO Q22

Q20. For employees: please indicate how many people work (or worked) for your employer at the place where you work (worked). THEN GO TO Q21
For self-employed: please state how many people you employ (employed). THEN GO TO Q22

☐ 1 to 24
☐ 25 or more

Q21. Do (did) you supervise any other employees? (A supervisor or foreman is responsible for overseeing the work of other employees on a day-to-day basis)
☐ Yes
☐ No

Q22. Please cross one box to show which best describes the sort of work you do (or, if you are not working now, the sort of work you did in your last job)
☐ Modern professional occupation (i.e. teacher, nurse, physiotherapist, social worker, welfare officer, artist, musician, police sergeant or above, software designer)
☐ Clerical and intermediate occupation (i.e. secretary, personal assistant, clerical worker, office clerk, call centre agent, nursing auxiliary, nursery nurse)
☐ Senior manager or administrator (i.e. usually responsible for planning, organising and co-ordinating work and for finance, such as finance manager, chief executive)
☐ Technical and craft occupation (i.e. motor mechanic, fitter, inspector, plumber, printer, tool maker, electrician, gardener, train driver)
☐ Semi-routine manual and service occupation (i.e. postman, machine operative, security guard, caretaker, farm worker, catering assistant, receptionist, sales assistant)
☐ Routine manual and service occupation (i.e. HGV / van driver, cleaner, porter, packer, sewing machinist, messenger, labourer, waiter / waitress, bar staff)
☐ Middle or junior manager (i.e. office manager, retail manager, bank manager, restaurant manager, warehouse manager, publican)
☐ Traditional professional occupation (i.e. accountant, solicitor, medical practitioner, scientist, civil / mechanical engineer)

Q23. What is your postcode?

THANK YOU FOR YOUR HELP
PLEASE HAND THE QUESTIONNAIRE BACK TO THE SURVEY ADMINISTRATOR OR PLACE IT IN THE BOX PROVIDED

CENTRE NAME TIME

SPORT ENGLAND SURVEY OF SPORTS FACILITY USERS
If you mark a box in error, please shade the whole box and then cross the correct box

Q1. What type of activity was your main activity at the facility today? PLEASE MARK ONE BOX ONLY e.g. ☐
☐ Badminton
☐ Keep fit / aerobics / etc.
☒ Fitness equipment / machines etc.
☐ Martial arts
☐ Five-a-side football
☐ Gymnastics

Q2. For how long did you participate in this activity today?
☐ hour(s) ☒ min(s)

Q3. Where did you do your main activity?
☐ Swimming pool ☐ Gym / fitness centre ☐ Outside facility
☐ Main hall ☐ Smaller hall ☐ Another part of the facility

Q4. Which one of these best describes how you are taking part in your main activity?
☐ An organised class / session / course led by an instructor or coach
☐ As a member of a club or team
☐ As an individual user (not led by an instructor)
☐ Other

Q5. Is this your first visit to this facility?
☐ Yes PLEASE GO TO Q5a
☐ No PLEASE GO TO Q5b

Q5a. How many times (including this visit) have you visited this facility...
☐ in the last 7 days?
☐ in the last 4 weeks?

Q5b. In the past week (including this visit) on how many days have you done a total of 30 min. or more of physical activity, which was enough to raise your breathing rate?
☐ None
☐ One
☐ Two
☐ Three
☐ Four
☐ Five
☐ Six
☐ Seven

Q6. Have you used a leisure card or membership of a similar scheme to get reduced price admission to this facility today?
☐ Yes PLEASE GO TO Q7
☐ No PLEASE GO TO Q8

Q7. On what basis are you eligible for this card or scheme? PLEASE MARK ONE BOX ONLY e.g. ☐
☐ One of the following: junior, student, student nurse, jobseeker, senior citizen, disabled, single parent, unemployed, income support / family credit, widow / widower’s pensioner, GP referral, elite performer
☐ One of the following: adult, family membership, local resident, corporate membership, work discount, council employee, other reasons

Q8. Did you come here today?
☐ Straight from home
☐ Straight from work, school or college
☐ Other (i.e. from shopping)
Q9. What was the main method of transport you used to get here today? (The main method is that by which you travelled the longest distance)

☐ Car or motorcycle  ☐ Walked all the way
☐ Public transport  ☐ Other, including cycle

Q10. How long did this journey take today? (Approximate time in minutes for the one-way, single journey)

☐ 0-5 minutes  ☐ 21-30 minutes
☐ 6-10 minutes  ☐ 31-45 minutes
☐ 11-15 minutes  ☐ Over 45 minutes

Q11. How satisfied are you with each of these aspects of your visit to this facility today? e.g. If you are very satisfied with 'ease of booking' at this facility, mark the 'very satisfied' box in row (b)

Accessibility
- a. Activity available at convenient times
- b. Ease of booking
- c. The range of activities available

Quality of facilities / services
- d. Quality of equipment
- e. Availability of car parking on site

Cleanliness
- f. Cleanliness of changing areas
- g. Cleanliness of activity spaces

Staff
- h. Service provided by reception staff
- i. Service provided by other staff
- j. Standard of coaching / instruction

Value for money
- k. Value for money of activities
- l. Value for money of food / drink

Overall satisfaction
- m. Overall swimming experience
- n. Overall satisfaction with visit

Q12. How likely are you to recommend this centre to a colleague or friend?

0 1 2 3 4 5 6 7 8 9 10
Not at all likely Neutral Extremely likely

Q13. When you have visited sports facilities, how IMPORTANT are each of the following aspects to the overall experience of your visit? e.g. If you think 'quality of equipment' is fairly important to your experience, mark the 'fairly important' box in row (d)

Accessibility
- a. Activity available at convenient times
- b. Ease of booking
- c. The range of activities available

Quality of facilities / services
- d. Quality of equipment
- e. Availability of car parking on site

Cleanliness
- f. Cleanliness of changing areas
- g. Cleanliness of activity spaces

Staff
- h. Service provided by reception staff
- i. Service provided by other staff
- j. Standard of coaching / instruction

Value for money
- k. Value for money of activities
- l. Value for money of food / drink

Q14. Gender: Are you...

☐ Male  ☐ Female

Q15. To help us monitor our equal opportunities policy, please indicate to which of these groups you consider that you belong.

☐ White (British, Irish or any other white background)
☐ Mixed (White and Black Caribbean, white and Black African, white and Asian)
☐ Asian or Asian British (Indian, Pakistani, Bangladeshi, any other Asian background)
☐ Black or Black British (Caribbean, African, any other Black background)
☐ Chinese or any other ethnic group

Q16. Do you have any long term illness, health problem or disability which limits your daily activities or the work you can do? Please include problems which are due to old age.

☐ Yes  ☐ No

Q17. How old are you? PLEASE WRITE IN YEARS